

2003 PAIMI Report

State: New York

Program Name: NYS Commission on Quality of Care

PROGRAM FUNDING

Federal Award \$ FY 2004	Outside Funding Sources					Total Income
	Earned Income	IOLTA	State	Private	Other	
\$ 1,553,195	\$ 82,000	\$ -	\$ -	\$ -	\$ -	\$ 1,635,195

CHARACTERISTICS OF CLIENTS SERVED

Total Clients Served	Client Age					
	0-4	5-20	21-59	60-64	65 & over	Unknown
2,371	-	353	1,458	138	422	-

Total Clients Served	Client Gender		
	Male	Female	Unknown
2,371	1,243	1,128	-

Total Clients Served	Client Ethnicity/ Race						
	Hispanic	American Indian/ Alaska	Asian	Black/ African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other
2,371	209	50	53	332	-	1,132	595

Client Living Arrangement								
Total Clients Served	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Foster Care	Nursing Home	Psych Wards	Public Institutes	Private Institutes
2,371	347	152	276	12	89	462	702	172

Legal Detention	Prison	Homeless	Multiple Living	Unknown
27	125	7	-	-

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DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

Number of Abuse Complaints Closed	Inappropriate/Excessive		Involuntary			
	Medication	Physical Restraint	Medication	ECT	Aversive Behavior Therapy	Sterilization
465	35	32	21	3	-	-

Complaints Concerning							
Failure to Provide Mental Health Treatment	Failure to Provide Medical Treatment	Physical Assault	Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other
23	10	176	72	69	9	15	-

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

Number of Neglect Complaints Closed	Failure to Provide for Appropriate							
	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety	Written Treat. Plan
260	12	-	33	20	15	24	21	44

Rehab. Voc. Prog.	Discharge Planning	Institution Release	Other
17	51	23	-

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DISTRIBUTION OF RIGHTS COMPLAINTS

Number of Rights Complaints Closed	Discrimination in:		Denial of:				
	Housing	Employment	Reimbursement and Entitlement	Guardianship	Rights Protect or Legal Asst.	Privacy	Recreational Opportunities
529	28	17	79	9	19	5	5

Denial to:		Failure to Provide:			Problems with Advance Directives	Denial to Family Rights
Visitors	Access to Records	Confidentiality	Informed Consent	Education		
5	22	9	4	29	66	12

Problems with:				Denial to:	Other
Consumer Finance Issues	Immigration	Criminal Justice Issues	Health Insurance Managed	Community Habilitation Services	
11	-	11	2	8	-

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

Deaths Reported from Mental Illness Facilities	Investigations Conducted
1,438	1,438

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INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

Types of Interventions							
Total Intervention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other
3,677	1,970	701	762	47	101	96	-

NON-CASE DIRECTED SERVICES

Number of Services and Clients Impacted			
Non-Litigation Advocacy		Class Action Litigation	
1	5,000	1	20,000

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DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

Total	Primary Identification of Advisory Council Members							
	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals	Attorneys	Knowledge- able Individuals	Other	Vacancies
13	4	2	1	-	3	-	3	-

PAIMI STAFF ETHNICITY AND GENDER

Total Number of PAIMI Staff	Ethnicity and Race						
	Hispanic	American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available
41	4	-	1	4	-	32	-

Total Number of PAIMI Staff	Gender		
	Male	Female	Information Not Available
41	18	23	-

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DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER

Total Number	Ethnicity						
	Hispanic	Native American/ Alaskan	Asian	Black/ African American	Hawaiian/ Pacific Islander	White	Not Available
13	1	-	-	1	-	5	6

Total Number	Gender		
	Male	Female	Information Not Provided
13	3	10	-

DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION

Total Number of Governing Board Members	Primary Identification		
	R/FR MHS GB	Family Members GB	Others Who Represent or are Knowledgeable
-	-	-	-

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DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

PAIMI Program Advocacy Activities		
Information & Referral	Education/ Training Activities	Total Persons Trained
981	62	1,800

Information Dissemination Activities							
Radio/ TV Appearances	News Articles	PSAs/ Videos	Reports Disseminated	Publications Disseminated	Information About P & A	Hits on Website	Total # of Individ. Provided w/ Info
-	-	500,000	-	-	2,000	1,709,268	2,214,111